

PEPTOORA

Professional Procurement & Quality Guide

COA documentation, GMP-certified premixed peptide pens, controlled account access and partner workflow context for approved professional buyers.

Audience	Clinics, distributors, white label partners and professional commercial buyers.
Purpose	Support account review, procurement confidence and documentation-led partner onboarding.
Scope	This guide is not medical advice and does not provide diagnosis, treatment claims or human dosing guidance.

1. Professional Account Review

Peptoora is built around reviewed access rather than public checkout. The strongest account applications include enough context for responsible commercial review and a clean operational handover.

- Legal company name, country, VAT details where applicable and contact details.
- Account type: wholesale, white label, clinic, distributor or selected private request.
- Intended market, estimated order volume and documentation requirements.
- Preferred invoicing terms, shipping region and communication contact.
- Any request for referral partnership, white label review or recurring partner support.

Access principle

Wholesale prices, product visibility, account terms and product-specific documents can remain inside approved account layers. This protects both the customer experience and Peptoora operations.

2. COA And Documentation Workflow

Documentation is a core trust signal for professional buyers. The Peptoora platform should keep product profiles, COA references, stock status, invoice details and agreements connected through the same account workflow.

Step	Layer	Operational purpose
1	Product profile	SKU, account visibility, category, stock status and documentation fields are created in inventory.
2	COA reference	Product-specific COA or document links are attached where available and shown to the right account layer.
3	Order review	Customer order requests and pre-orders are reviewed before invoice confirmation.
4	Invoice control	VAT, shipping, account discount, payment details and customer data are checked before sending.
5	Document trail	Agreements, invoices, customer notes and account communication remain structured for later review.

3. Storage And Handling Context

Storage information should be presented as professional handling context, not as medical or dosing guidance. Product-specific instructions should always take priority when available.

- Store unopened products refrigerated at 2-8 C for short and medium-term storage.
- For eligible long-term non-pen formats beyond 60 days, keep at -20 C or colder where product instructions allow it.
- Protect from direct light and avoid temperatures above 25 C.
- Lyophilised powder in sealed vials can tolerate short room-temperature periods during tracked shipping, then should be refrigerated on receipt.
- Pre-mixed pen products should be kept refrigerated at 2-8 C after receipt and should not be frozen.

Important limitation

This handling context does not replace product-specific instructions, professional review or documented internal SOPs.

4. Partner Account Operating Model

The Peptoora commercial layer can be built around selective access, concierge onboarding, documented confidence and recurring partner support.

Wholesale accounts

Reviewed B2B access with protected pricing, stock status and documentation context.

White label requests

Commercial partner review with volume, market and brand requirements collected before account visibility.

Referral partners

Tracked referral codes, lead status, commission estimates and payout details inside the referral wallet.

Invoices and payment

VAT, shipping, customer account terms and payment details reviewed before sending customer-facing documents.

Quality roadmap

ISO 9001 readiness can be communicated as a roadmap item until certification is formally verified.

5. Procurement Checklist

Use this checklist when reviewing a new clinic, distributor, white label partner or professional buyer.

- Company and contact details received.
- Country, VAT and shipping region confirmed.
- Account type and intended market understood.
- Documentation requirements captured.
- Product visibility and pricing layer approved.
- Discount, referral or white label relationship checked.
- Invoice details and payment terms verified.
- COA and product document links reviewed.
- Stock status or pre-order route confirmed.
- No public medical claims or dosing promises made.

Peptoora closing note

Precision Today. Performance Tomorrow. Professional access should feel selective, documented and easy to operate from the first contact to the final invoice.